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Data Sheet

# AC2000 Visitors Integrated Visitor Management Module



#### Key Features

- Manage visitor access control
- Create a list of scheduled visits
- Record visitor details, sponsor and reason for visit
- Capture visitors' image
- Full ID card printing capability
- Functional search facility e.g. search for 'Expected Arrivals'
- Easy to use Query/Browse/Edit toolbar
- Trace facility for visitor cards
- Blacklist identifier
- Allocate time permissions & Access levels
- Simple Return button for reusable visitor cards
- Full history of visits stored for reporting – replaces need for manual paper-based 'visitors log'
- Attach documents to individual Visitor records
- Assign an authorised cardholder sponsor (escort) to one or more visitors for a single visit via 'Visitor Escort'

The AC2000 Visitors module offers a comprehensive visitor management solution that is fully integrated with the CEM AC2000 access control system. The Visitors application provides a powerful tool to monitor and control access for temporary cardholders (visitors).

System administrators can easily add a visitor record to include information such as visitor details, reason for visit, and scheduled time of appointment along with the name of the sponsor responsible for the visitor.

Fully equipped with CEM designed image editing software, the visitors' image can be captured on arrival and saved with their details. Temporary ID cards with visual identification can be printed and assigned to visitors with Access privileges and Timezones defined such as valid from/ to. Alternatively, a batch of designated Visitor cards can be used and issued to visitors for the duration of their visit.

The application also offers useful features such as a card trace feature allowing a visitor to be tracked each time they use their card using the AC2000 Security Hub application. There is also the ability to add a Blacklist identifier to a Visitor record e.g. if they have not returned a card on a previous visit you could highlight this.

Once a visit has been completed visitor cards can be easily returned and reused either for the same visitor at a later time or for a different visitor with new sets of privileges.

#### **Capturing Visitor Details**

System administrators can easily add visitor records to include details such as first/last name, reason for visit and company etc. There are also a number of user definable fields that can be defined by the system administrators as they wish e.g. visitor telephone, email, job title etc.





#### **Visitor Image Capture**

The visitors image can be captured and saved with their details for future authentication and when printing personalised ID cards. CEM image capturing integrates with devices including live video cameras, webcams, digital cameras and scanners.

#### **Scheduled Visits**

Numerous visits/appointments can be scheduled in advance with the user pre-assigning a visitor sponsor from the host company. This ensures all visitors are logged against a permanent staff cardholder.

#### **Allocated Time Permissions**

Upon assigning a visitor card administrators can confirm visitor access privileges such as Access levels (what readers they can use) and Time Zones (when they can gain access) as well as Valid from/to parameters.

#### **Document Import**

Images and documents can be associated with individual Visitor records. Applications include attaching appointment cards or business cards to Visitor records.

#### **Visitor Escort**

Visitor Escort allows administrators to assign an authorised cardholder sponsor (escort) to one or more visitors for a single visit. Once assigned, visitors can only gain access through secured areas when accompanied by their escort.

#### **Functional Search Facility**

This application comes equipped with an easy to use Query/Browse toolbar. Administrators such as reception clerks can quickly search for visitors by name, company or using an advanced "expected arrivals" option.

#### **Blacklist Visitors**

Visitor records can have a blacklist identifier attached providing a visual flag of known problems. This could be used to highlight that a visitor has not returned their card from a previous visit.

#### **Trace Visitors**

A visitor card can have a Trace added allowing the visitors movements to be visually tracked using the AC2000 Security Hub application.

#### Return & Reuse Cards

Upon completion of visits, cards can be easily returned on the system. This frees the card to be reused either for the same visitor at a later stage or for a different visitor with a new set of access privileges.

#### **Visitor Reporting**

For reporting purposes all visitor records are stored on the system for future monitoring and reporting, eradicating the need for a manual paper based visitor log.

#### **Enterprise deployments**

For enterprise deployments running on AC2000 v10.0 and higher, AC2000 Visitors application is not available on the AC2000 Enterprise. AC2000 Visitors application can only be accessed on AC2000 Local Enterprise and relates to visitors at the local site only.

### Requirements

- Security Hub and Video Viewer available from AC2000 v7.1 Service Pack 1 upwards
- AC2000 v10.0 and higher
- · AC2000 Lite v10.0 and higher
- AC2000 Airport v10.0 and higher





# Ordering Information

Product Code	Description
SWVISIT	AC2000 Visitor Management

Licensed on AC2000 & AC2000 Airport. AC2000 Visitors comes as standard on AC2000 Lite. To order contact cem.sales@tycoint.com or call +44(0) 2890 456 767

# Related Products



- AC2000
- AC2000 Airport
- AC2000 Lite

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